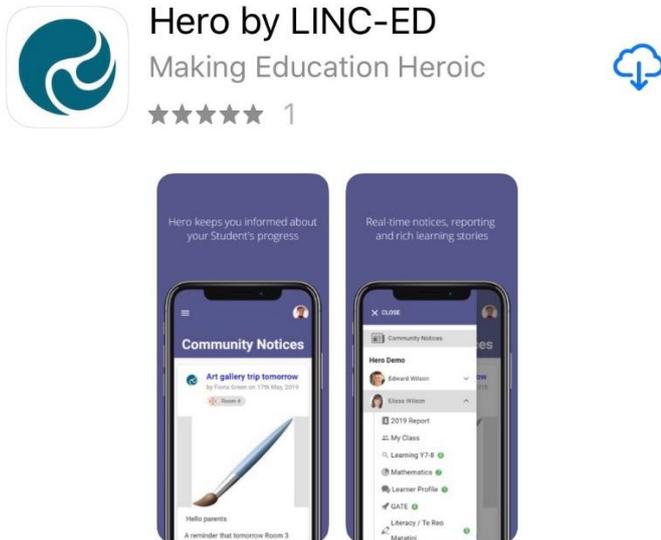


Logging into Hero - Information for Parents

To set your password and log into Hero for the first time:

1. Download the **Hero by LINC-ED** app from the app store

Note: use the keywords Hero LINC-ED when searching for the app



Alternatively, open your browser and enter **go.linc-ed.com**

2. Click **NEW USER**

Email

Password

SIGN IN

FORGOT PASSWORD

NEW USER

This is a public device

3. Enter the email address you have provided the school and click **REQUEST PASSWORD LINK**



Welcome to Hero

Hero accounts are managed by each school. Once your school has created your account, you can complete your set up by adding your email address below.

If you do not receive an email, please ask your school to check their records.

Email
myheroparent@gmail.com

REQUEST PASSWORD LINK

BACK

If your email address is not accepted, please contact your school.

4. You will receive a message confirming a password email has been sent



Welcome to Hero

Hero accounts are managed by each school. Once your school has created your account, you can complete your set up by adding your email address below.

If you do not receive an email, please ask your school to check their records.

✓ Please check your email to verify your request. Depending on your email provider it may take up to 15 minutes to arrive.

BACK

5. Open your email inbox and click on the Hero Password Reset email

☆ LINC-ED **Hero Password Reset Request** - Password Reset Request .

If you do not receive a Hero Password Reset email, check your spam folder.

6. Open the email and click **RESET MY PASSWORD**



Password Reset Request
Jul 12 at 11:00am

Hi

We have received a request to reset your password.

To do this please click on the button below.

If you did not request a password reset please ignore this email.

Note: For security reasons, the link to reset your password can only be used once and is only valid for an hour.

RESET MY PASSWORD

7. Enter a secure password (8 or more characters), verify this password then click **SET PASSWORD**



Reset Password

Set your Hero Account password.

New Password
.....

Verify New Password
.....

SET PASSWORD

BACK

8. You will receive a confirmation message. Click **SIGN IN**



Reset Password

✓ Success! Sign in below with your new password.

SIGN IN

BACK

9. Enter your email address and your newly set password. If you are using a public device or do not want your password auto-saved, tick **This is a public device**



Email
myheroparent@gmail.com

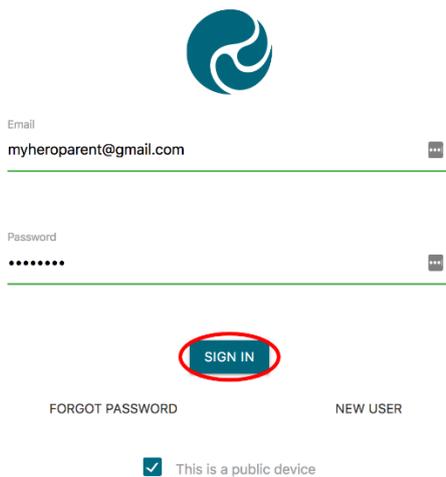
Password
.....

SIGN IN

[FORGOT PASSWORD](#) [NEW USER](#)

This is a public device

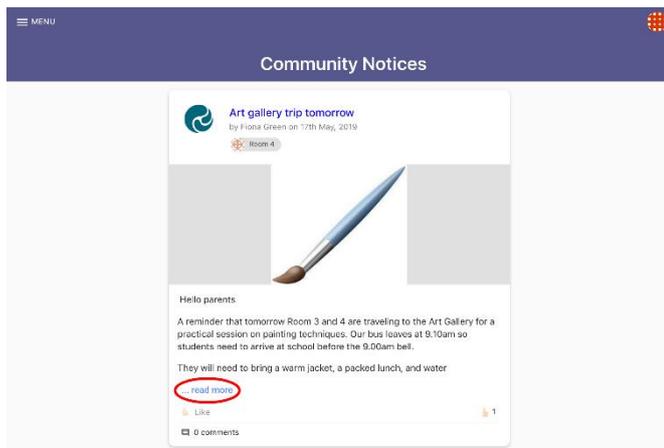
10. Click **SIGN IN**



The screenshot shows a login form with a blue circular logo at the top. Below the logo, there is an "Email" field containing "myheroparent@gmail.com" and a "Password" field with masked characters. A red circle highlights the "SIGN IN" button. Below the button are links for "FORGOT PASSWORD" and "NEW USER". At the bottom, there is a checkbox labeled "This is a public device" which is checked.

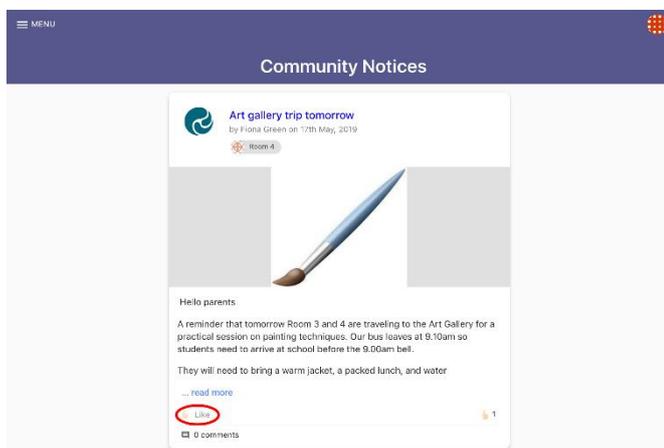
ONCE YOU HAVE SIGNED IN:

1. You will see Community notices sent by your child's school. If the text is long, you may need to click **read more** to view the whole message



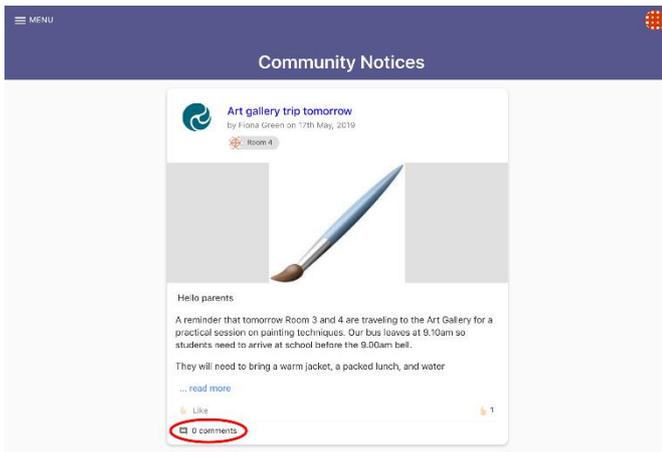
The screenshot shows a "Community Notices" page with a purple header. A notice titled "Art gallery trip tomorrow" by Fiona Green on 7th May, 2019, is displayed. The notice includes a painting brush icon and text: "Hello parents", "A reminder that tomorrow Room 3 and 4 are traveling to the Art Gallery for a practical session on painting techniques. Our bus leaves at 9.10am so students need to arrive at school before the 9.00am bell.", and "They will need to bring a warm jacket, a packed lunch, and water". A red circle highlights the "... read more" link. Below the text are "Like" and "0 comments" options.

2. From here you can **Like a post**

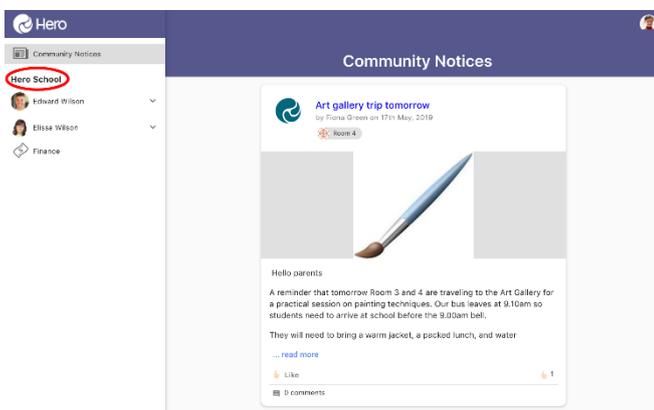


This screenshot is identical to the previous one, but with a red circle highlighting the "Like" button instead of the "read more" link.

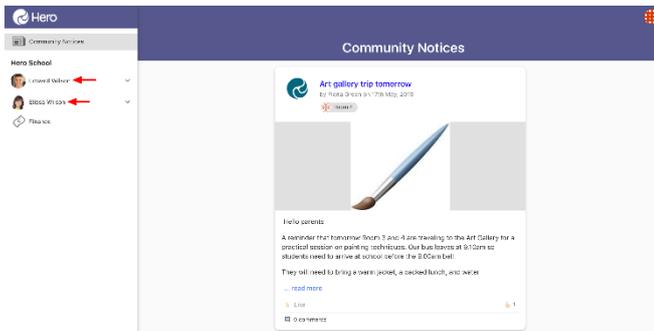
3. If your school has enabled the function, you can post a **Comment** back to the post author



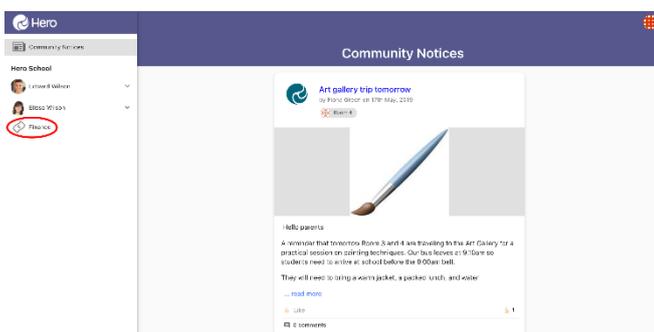
4. To view additional information, click **Menu**. Here you will see the Hero School or Schools your child/ren attend.



5. Below the name of the school, you can select the learning profile for each of your children

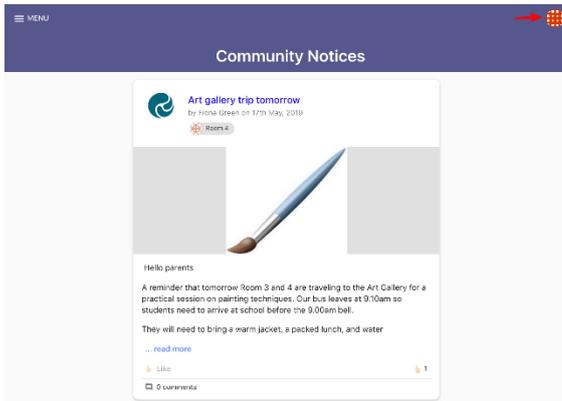


6. If your child's school has enabled the feature, you can view financial contributions requested by the school and pay these online if you choose

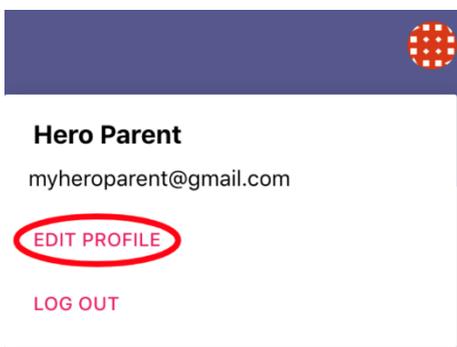


To edit your user profile:

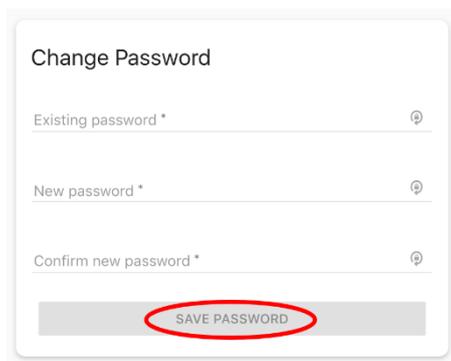
1. Click on the kaleidoscope image at the top right-hand side of your screen



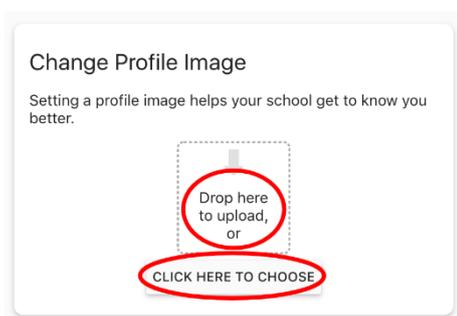
2. Select **EDIT PROFILE**



3. Here you can change your password

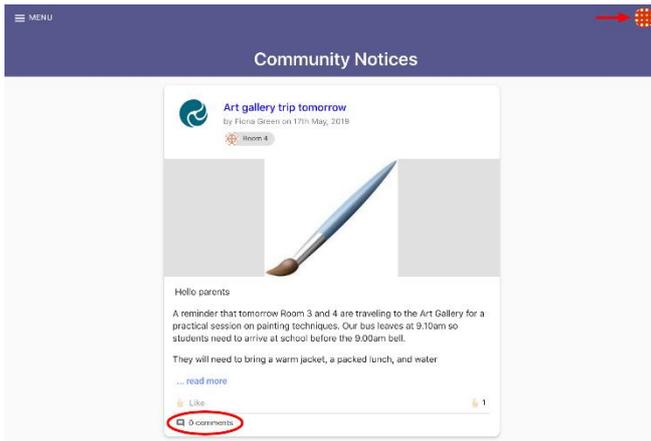
A screenshot of a 'Change Password' form. The form has three input fields: 'Existing password *', 'New password *', and 'Confirm new password *'. Each field has a password icon on the right. Below the input fields, there is a 'SAVE PASSWORD' button, which is circled in red.

4. You can also add or change a profile image



To log out:

1. Click on the kaleidoscope or profile image at the top right-hand side of your screen



2. Click **LOG OUT**

